

**13<sup>th</sup> January 2022**

## **E-Scooters**

**To all intending passengers.**

**Having assessed the risk over the past 6 months, Stephenson's have taken the decision to ban the carriage of all E- scooters across our bus services.**

**This ban has brought into place following several incidents of E- scooters catching fire, due to battery defects and/or users failing to follow maintenance or charging guidelines.**

**This ban will come into place on Monday 17<sup>th</sup> January 2021**

**Please do not attempt to board any of our services with an E-Scooter, as you will not be permitted to travel.**

**This does not, in any way, effect the carriage of mobility scooters, which are still welcomed on our services.**

**We thank you for your understanding, and apologise for any inconvenience this causes.**